

## OVERVIEW

This will place emphasis on locating and eliminating the root or real cause of the problem. Other, less systematic attempts at problem solving run the risk of attempting to eliminate the symptoms associated with the problem rather than eliminating the problem at its cause. Organized problem solving efforts utilize a variety of quality tools for problem analysis.

The 7 QC Tools are scientific management tools, which are basic and easy to understand. They form the fundamental foundation for all problem solving and quality control activities

## WHO SHOULD ATTEND

- ❖ Team (Project/SGA/QCC/WIT) Leaders
- ❖ & Members
- ❖ Managers
- ❖ Executives
- ❖ Engineer
- ❖ Supervisors



# QUALITY IMPROVEMENT USING 7QC TOOLS

## OBJECTIVE

- ❖ Understand the usage and recognize the power in each
- ❖ of the 7 QC Tools
- ❖ Learn how to construct the tools (manually and fast
- ❖ paced by using computer spreadsheet software)
- ❖ Learn how to solve problems effectively using a step-by-step process
- ❖ Experience the team dynamics in solving problems.
- ❖ Be able to use the MS Excel working templates to solve
- ❖ problem back in their workplace

**SBL CLAIMABLE**



**COMFORI**  
Connecting Business with Intelligence

If you have any enquiries,  
please contact +60 (3) 56213630 or  
email: [info@comfori.com](mailto:info@comfori.com)