

SBL CLAIMABLE

8 DISCIPLINES IN CREATIVE PROBLEM SOLVING FOR ADMINISTRATIVE



OVERVIEW

Whether as an individual or an organisation, we confront daily challenges and issues. It is utmost important to identify the problems and practise corrective method appropriately. Identification of problems will lead to the appropriate thinking required to solve the issues. Problem identification and creativity are all about looking at the various perspectives, and being daring enough to do things differently and effectively. Successful organisations ought to establish a permanent corrective action based on statistical analysis of the problem and focuses on the origin of the problem by determining its root causes.

OBJECTIVES

- Define and use the 8 Disciplines Problem Solving method to approach and resolve problems
- Use and practise relevant Creative Problem Solving techniques within the 8 Disciplines for problem solving and continuous improvement

COURSE OUTLINE

- Form the Team
- Describe the Problem
- Contain the Problem
- Identify the Root Cause
- Formulate and verify corrective actions

WHO SHOULD ATTEND?

All professionals striving for better results through more effective and structured problem identification method using the 8 Disciplines Problem Solving and creative thinking skills should attend this workshop.



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