

# COURSE OUTLINES

## Module 1:

Understanding 'Change' through Dr. Spencer Johnson's best seller

## Module 2:

Joel Arthur Barker's Paradigm of Change

## Module 3:

"Me" and "My" Influence on Change / Facets of Change

## Module 4:

Different Strokes for Different Folks (Coping with People/Change)

## Module 5:

McKinsey's 7S Model for Organizational / Operational Change

## Module 6:

Critical Element of Change – The Human Factor

## Module 7:

John Kotter's Eight Stage Process of Creating Major Change

## Module 8:

Capsules of Change – A Fun Wrap Up

# OBJECTIVES

Realization of Change through an established 'Best Selling' Learn the critical McKinsey 7S Change Model for both Organizational and Operational Excellence

Understand conditions under which 'Change' occurs and being able to review various aspects and facets of Change Understand how Management and Leadership styles affect Change

Grasp an overview of the Eight Steps of Major Change with a lead in emphasis of having 'A Sense of Urgency'



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MANAGEMENT COURSE

# CHANGE MANAGEMENT AND LEADERSHIP - UNDERSTANDING ITS IMPACT

100% HRDF CLAIMABLE

## CONTACT US

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