

ISO 9001:2015 INTERNAL AUDITOR TRAINING

OVERVIEW

The requirements of the ISO 9000 Series of Quality Management require that appropriately qualified personnel perform the auditing task. ISO 9001, revised approximately every five years, last saw revisions in 2008. ISO 9001:2015 is the latest version.

The Internal Quality Auditing course not only provides the training necessary to meet these requirements in full, but also ensures that the audit techniques learnt contribute to continuous improvement.

TARGET MARKET

Any personnel with responsibility or authority for performing, receiving or managing Internal Quality Auditing Programs. The proven technique of cross auditing between departments, operations or sites requires that personnel from a wide range of activities and functional areas receive proper training in audit techniques. Personnel wishing to attend this course should have attended our introduction course or have previous knowledge of the ISO 9000 Series of standards (namely ISO 9001).

COURSE OUTLINE

- Seven quality principles overview
- What are QMS audits
- Planning and preparation
- Performing the investigation
- Writing non-conformity statements
- Corrective action, follow-up and preventive action

OBJECTIVES

To provide participants with:

- Basic understanding of auditing protocols and the audit process based on the ISO 19011 guidelines for auditing management systems
- Practical knowledge and skills necessary to plan, conduct and report an internal audit
- The competency necessary to conduct and audit of an ISO 9001:2015 quality management system...

SBL CLAIMABLE



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13
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