

## OVERVIEW

Is the following true or false?

- You did not like learning English at school
- You had little chance to practice speaking English
- Today, you feel shy and uncomfortable speaking English
- You want to feel confident speaking English

If you answered yes to any of these questions, you are probably missing many great opportunities, in both your work and social life.

Your problem is probably not poor English – your problem is poor confidence in English!

## OBJECTIVE

At the end of the workshop, participants will feel confident in:

- Speaking in social situations
- Explaining and giving reasons
- Handling complaints
- Phoning people
- Understanding what others say
- Giving and asking for opinions
- Clarifying and asking for information
- Speaking at meetings



*Our Professional  
Trainer*  
**MR HENRY GAIER**

## **Shine with Better English Communication Level 1**

### WHO SHOULD ATTEND

Anyone who feels shy and uncomfortable speaking English.  
Anyone who would like to feel more confident speaking and listening to English.

**SBL CLAIMABLE**



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